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Production Management Series



Whether you are a Production Manager or expect to be one, I-CAR's Production Management curriculum will empower you with the necessary skills to thrive in the midst of the increasingly complex production process that faces the industry today!

The I-CAR Production Management role features Industry-defined training that helps to quickly assess and solve complex problems facing shop production — without sacrificing complete, safe and quality repairs.

Designed in collaboration with production managers, shop owners, and experts from the industry, the PRODUCTION MANAGEMENT ROLE provides end-to-end production management training. Critical-thinking and problem-solving skills are enhanced, enabling participants to quickly address complex problems faced in shop production.

When a business supports training and knowledge-sharing between members of collision repair teams, a learning culture begins to develop, resulting in improved KPI's, lean workflow and increased efficiencies! This new set of courses will enable those who manage shop production to improve their efficiencies, critical thinking and problem-solving skills to ultimately drive more powerful and profitable business practices.



**Improved
Cycle
Times**



**Improved
Touch
Times**



**Increased
CSI
Scores**



**Reduced
Supplement
Frequency**

Courses will be available in a purpose-built, blended learning model with a mix of online, live, and virtual formats.



I-CAR Canada

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www.i-car.ca

Production Management Courses:

- Learning Culture Overview (PM101E01)
- Before the Repair Starts (PM105E01)
- Matching the Repair to the Team (PM110V01)
- Workflow Essentials (PM115E01)
- Synchronizing Workflow through Team Communication (PM120L01)
- Problem Solving for Workflow Changes (PM125V01)
- Quality Is Your Business (PM130E01)
- Optimizing Processes, Equipment and Compliance (PM135E01)
- Developing the Team and the Business (PM140V01)
- Refining the Team and the Businesses (PM145L01)



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